

∨ In This Article

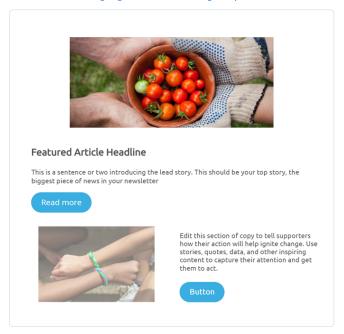
Using templates to create an email Switching templates as you compose Using the Content Library Creating your own templates Assigning access to your template Editing or deactivating your template Online Engagement

How to: Create and use email templates with Drag & Drop

(4 min read)

Templates make it easier to create Targeted Emails with the Drag & Drop editor using pre-formatted designs. They can be used to ensure consistent styling and branding across your organization by allowing you to lock rows or content areas to prevent accidentally changing important sections like headers and footers. If you are using a multi-committee setup, you can also share templates between committees making it easier for your affiliates to follow your style guidelines and best practices.

Read more about creating Targeted Email with the Drag & Drop editor

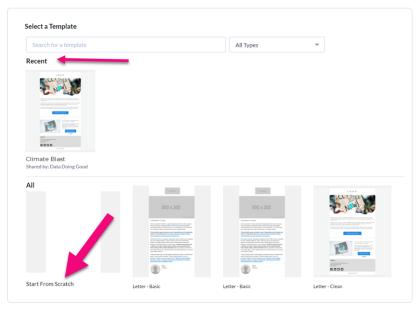


If you are using the Classic Editor in Targeted Email, you can instead use Themes and Reusables to create pre-formatted content to include in your messages.

Watch more about using themes and resuables

Using templates to create an email

When you first open the Drag & Drop editor from the Compose Messages step in Targeted Email, you will be asked if you want to begin with a template. Recently updated templates will appear at the top.

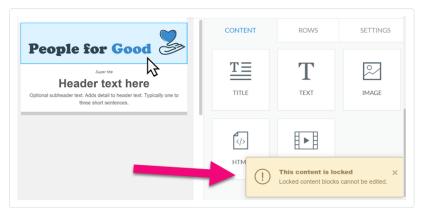


You can preview the template by clicking the thumbnail image. If that's the one you want, select Use this template. Or, select Start from Scratch if you prefer to create a free-form email without a template.

Once you've selected your template, the Drag & Drop editor will open and you will be able to compose your message as usual.

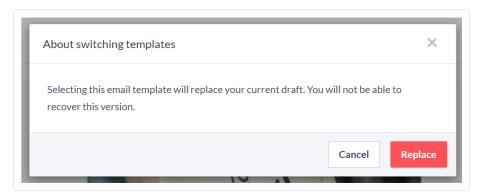
Read more about creating mobile-ready messages with Drag & Drop

The template you select may have **certain rows or elements which are locked** and are not editable as part of your email. You will see a warning when you try to edit these elements. In order to change these elements, you will need to edit the template.



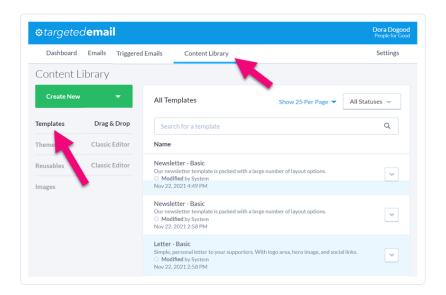
Switching templates as you compose

You can switch templates at any time when you are creating your Drag & Drop email, however, you will lose the progress you have made with the current design. Select a new template by using the link at the top left corner of your screen. Confirm the action by selecting Replace.



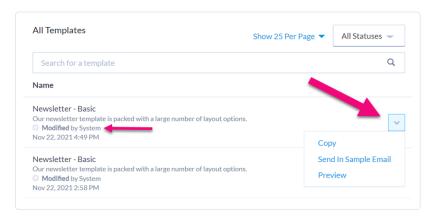
Using the Content Library

You can find all your templates listed in the Content Library. When you first open the list, you may see several default templates already included in Targeted Email under the Content Library tab. Open the Templates section to see the full list of available templates.



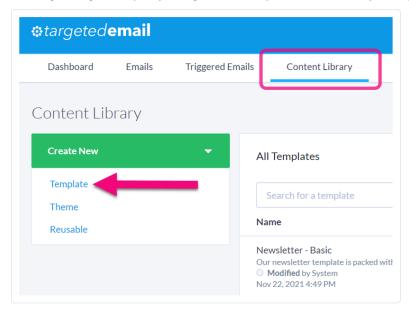
Any default templates in your list will always appear as Modified by System. While you cannot edit default templates, you are allowed to copy them so you can make your own version.

You can Copy, Send a Sample Email, or Preview any of your templates using the dropdown menu.

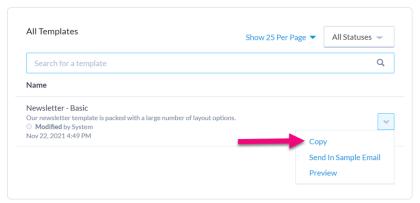


Creating your own templates

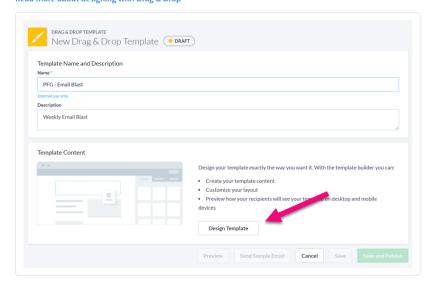
You can begin creating a new template by selecting Create New > Template from the Content Library tab in Targeted Email.



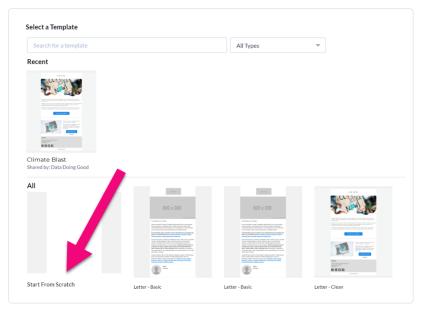
You can also begin by copying another template.



After naming your template and providing a description, select Design Template to begin designing in the Drag & Drop editor. Read more about designing with Drag & Drop

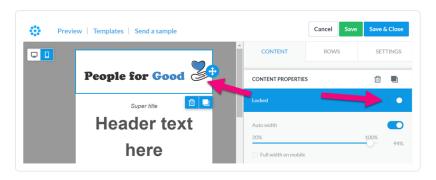


If you want to base your template on a pre-existing design, you can select one of the templates in the list. Or, you can create a free-form design if you Start from Scratch.



You can then create the rows and content objects you need for your email template.

At the top of the Properties section for each row or content section, you will see a toggle that will allow you to lock or unlock that element. Locked elements will not be editable by anyone using your template and can be used to include unchangeable elements in your design, like logos, buttons, or links.

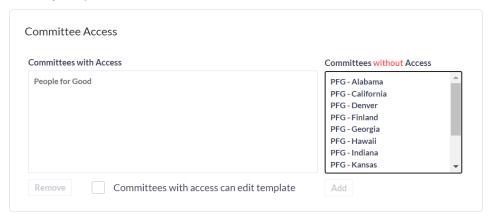


A few more design tips for creating a usable template:

- · Add explanatory text that will help someone using your template understand what they can and should edit as part of their message
- Double-check that your design is mobile-friendly
- Read more about mobile-friendly design with Drag & Drop
- Preview your design and Send a Sample to yourself or others so you can view it on several different email platforms before you publish
 your template
- Read more about designing good content

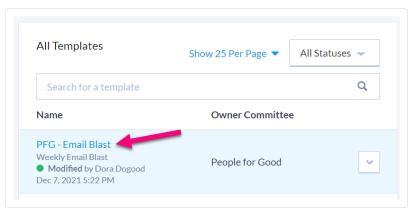
Assigning access to your template

Your template will automatically be visible to anyone else in your committee. If you are using a multi-committee setup, you will be able to select which committees can use your template and whether or not they will have editing access from the template details page. Leaving the edit box unchecked will help you keep you enforce your design by preventing your affiliates from unlocking the rows or content elements in your templates.



Editing or deactivating your template

Once a template has been published, if you have editing access, you will be able to open it using the link on the list of templates in the Content Library.



From the template details page, you can then

- Edit the name and description
- Edit the design
- Assign committee access
- Preview and send a sample
- Deactivate the template for everyone going forward (any existing emails will not be affected)
- Save and Publish

Was this article helpful?