

How to: Accept Donations in Non-US Currencies

(3 min read)

The **International Payments** feature makes it easier for your donors to submit contributions in Canadian dollars, Euros, or British pounds using your online forms. Once they've submitted their contribution, it will automatically make real-time currency conversions to USD before it hits your account. You'll also be able to create multi-currency reports that can help you improve your program for supporters using non-US currencies.

You can reach out to our Support team to enable the **International Payments** feature. They will add your **Stripe** gateway to your designation using **Stripe Connect**.

Adding International Payments to Online Actions forms

Once International Payments are enabled, you should see a notification on the **Basics** page that your form can accept non-US currencies. If you don't see this notice, make sure you have selected the **Designation** that is connected to the **Stripe** gateway.

The screenshot shows two panels from a form builder interface. The left panel, titled "Connect a Gateway to Accept Contributions", instructs the user to select a designation and gateway account. It features a dropdown menu for "Designation" with "People for Good" selected, and a "Gateway Account" section with radio buttons for "Credit Card" and "Stripe Gateway". Below this is an "International Currency Note" and a link to "Show Advanced Fraud Protection Options". The right panel, titled "Designation Accepts International Currencies", lists three bullet points: contributions in non-USD are converted to USD; non-USD currencies cannot be selected if an EFT or PayPal gateway is chosen; and non-USD currencies are not supported for Progress Bars and Premiums. It also includes a note about the "International Currency Note" icon.

The **Build Step** will also include a new section in **Contribution Information** to choose a **Processing Currency**.

You can choose any or all of the available processing currencies to accept.



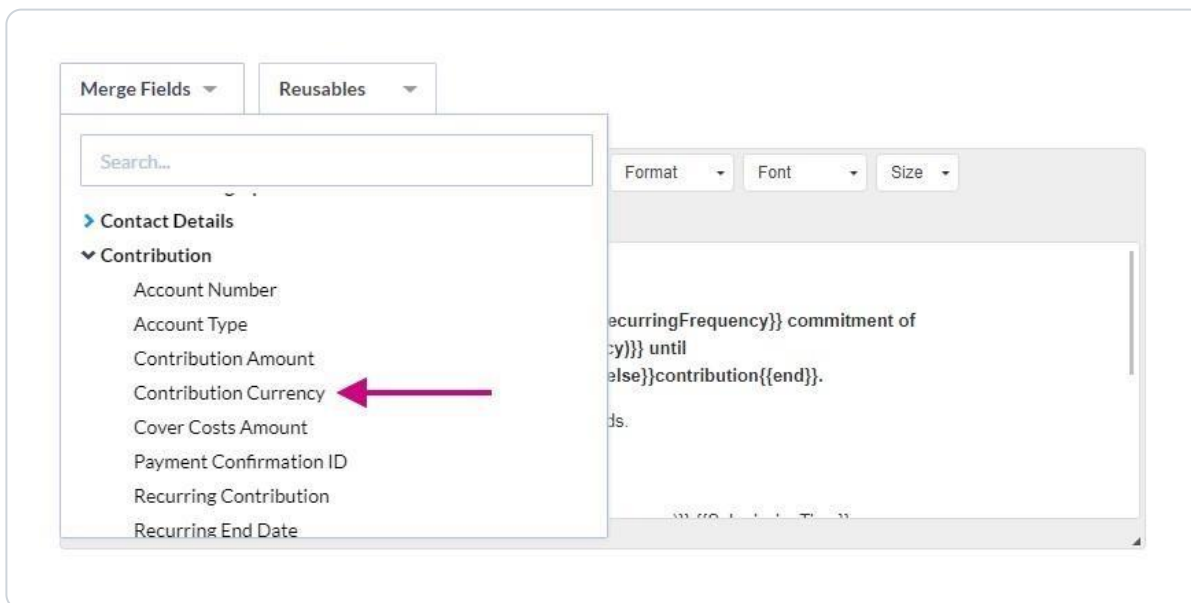
The screenshot shows a 'Processing Currency' selection box. At the top, 'USD \$ - United States Dollar' is selected and marked with an asterisk. Below it, 'CAD \$ - Canadian Dollar' is highlighted in blue. Other options listed are 'EUR € - Euro' and 'GBP £ - Pound Sterling'.

You will also need to set a **Default Currency** for your form.



The screenshot shows a 'Default Currency' dropdown menu. The current selection is 'USD \$ - United States Dollar'. The dropdown is open, showing 'USD \$ - United States Dollar' as the selected option and 'EUR € - Euro' as an alternative.

When setting up your **Thank You Page** and **Confirmation Email**, you can use the merge field **Contribution Currency** to automatically display the currency your donor used for their contribution.



The screenshot shows the 'Merge Fields' selection interface. A search bar is at the top. Under the 'Contribution' category, 'Contribution Currency' is highlighted with a red arrow. The right side of the interface shows a preview of the suggested text for the 'Thank You Page' and 'Thank You Email', which includes the merge field {{Contribution Currency}}.

This field is already part of the suggested text for your **Thank You Page** and **Thank You Email**.

```
Thank you for your generous {{if RecurringContribution}}{{RecurringFrequency}} commitment of
{{format_currency(ContributionAmount ContributionCurrency)}} until
{{format_date(RecurringEndDate,'MDY','short',Language)}}{{else}}contribution{{end}}.
```

When your supporter receives your confirmation of their donation, they should see the **Contribution Amount** in the same currency in which they donated.

Thank you for your generous contribution.

Please print out this contribution confirmation page for your records.

Contribution Information:

Contribution Confirmation ID: ch_1DjoOLC4tKMboe5dg0PmWlaj

Contribution Date: 12/21/2018 8:50 AM Eastern Standard Time

Contribution Amount: €20.00 EUR

Contact Information:

Viewing non-US currencies on your forms

When your supporters see your form, they will see the currency symbol for the **Processing Currency** you selected. Online forms come with advanced browser locale detection, so if a supporter in Canada is looking at a US form, the currency symbols will change to ensure that there is full transparency in the expected contribution.



Stand with Canada

Contribution Information

CA\$20	CA\$35	CA\$50	CA\$100
CA\$500	CA\$2,500	<input type="text" value="0.00"/>	

Your contribution will be accepted in CAD \$ - Canadian Dollar

If the published form supports multiple currencies, your supporter will see the form's **Default Currency** but be able to select any of the other currencies on the form.

Please join us.

Take future action with a single click.
Log in or Sign up for FastAction

fastAction ?

Contribution Information

Currency

EUR € - Euro

- Select -

EUR € - Euro

GBP £ - Pound Sterling


USD \$ - United States Dollar

CAD \$ - Canadian Dollar

€450 €2,500 0.00

Your contribution will be accepted in EUR € - Euro

The pre-set amount options on the form will be converted and rounded into the supporter's selected currency on the form.



Europe Needs Your Help

There are lots of events in Europe that need your attention. Donate today!

Contribution Information

€20 €35 €50 €100

€500 €2,500 0.00

Your contribution will be accepted in EUR € - Euro

Viewing International Payments in contact records

When donors make contributions using non-US currencies, you will see the currency that was used in the **Contribution** as the **Processed Amount**.

Date Received* 1/22/19

Amount* \$22.27

Processed Amount €20.00 EUR

If your donor selects to make a recurring commitment, their contribution will be stored in the currency they selected and displayed in the **Recurring Commitments** section on the **All Details** page of the contact record.

Contributions						
Date	Amount		Designation	Status	Method	Source Code
8/26/20	£25.00 GBP	View	People for Good (...)	Settled	Credit Card	Parrots
7/25/20	£5,162.70 GBP	View	People for Good (...)	Settled	Credit Card	Website
8/24/19	£25.00 GBP	View	People for Good (...)	Settled	Credit Card	Parrots

Searching on International Payments

Once **International Payments** is enabled for your committee, you will see **Processed Currency** and **Processed Amount** as possible search criteria under **Contribution Details** in **Create a List**. You can select multiple currencies for searching but all fields outside of **Processed Amount** will remain in USD.

Contribution Details

The following fields refer to amounts in USD, unless stated in the tooltip.

Designation

Date Received --Select a Date Range Type--

Amount to

Sum of Contributions to

Count to

Processed Currency

Processed Amount to

Reporting on International Payments

The **Contribution Report** and **Online Activity Report** have columns you can add for **Processing Currency** and **Processed Amount**. These will automatically add the proper currency symbols. For

USD contributions, the **Processed Amount** will match the **Amount** and the **Processed Currency** will always be USD.

If you are using a designation that does not have **International Payments** enabled, the processed currency will always display as USD.

Contribution ID	VANID	Contact Name	Date Received	Amount	Processed Currency	Processed Amount	Payment Method	Designation	Source Code
6798945	106221844	Connor, Isadora	8/27/20	£25.00	GBP	\$23.50	Credit Card	People for Good (c3)	Parrots
6798942	107989950	Elder, Tetyana	8/27/20	\$250.00	USD	\$250.00	Credit Card	People for Good (c3)	2020 Annual Fund
6797999	107913490	Melton, Nick	8/26/20	£10.00	GBP	\$9.87	Credit Card	People for Good (c3)	Online Donation
6797882	106221844	Connor, Isadora	8/26/20	\$2,500.00	USD	\$2,500.00	Credit Card	People for Good (c3)	2020 Annual Fund
6797877	104891635	Ritter, James	8/26/20	\$20.00	USD	\$20.00	Credit Card	People for Good (c3)	2020 Events

You can also filter your **Recurring Commitment Report** to keep track of all your non-USD sustainer programs.

Recurring Commitment ID	VANID	Contact Name	Start Date	End Date	Amount	Currency	Frequency	Contributed So Far	Expected So Far	Payment Method	Status
58973	106221844	Connor, Isadora	8/21/20		£25.00	GBP	Monthly	\$23.95	\$23.95	Credit Card	Active
58943	107989950	Elder, Tetyana	8/18/20		\$15.00	USD	Every 2 Weeks	\$15.00	\$15.00	Credit Card	Active
58661	108141393	Chase, Ashley	8/7/20		\$25.00	USD	Monthly	\$25.00	\$25.00	Credit Card	Active

Was this article helpful?

